



PUBLIC LIBRARY VISITORS SURVEY– MOLDOVA 2014

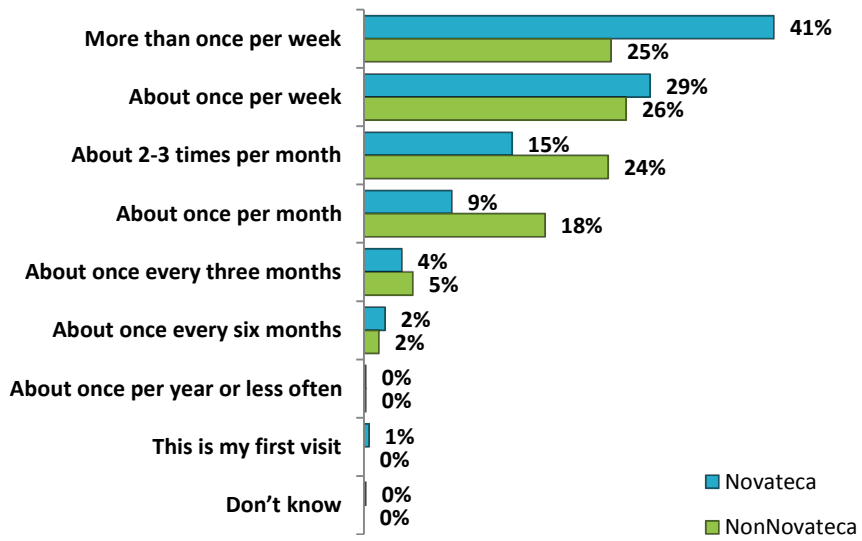
Preliminary marginal frequencies

December 2014 – Wave 1

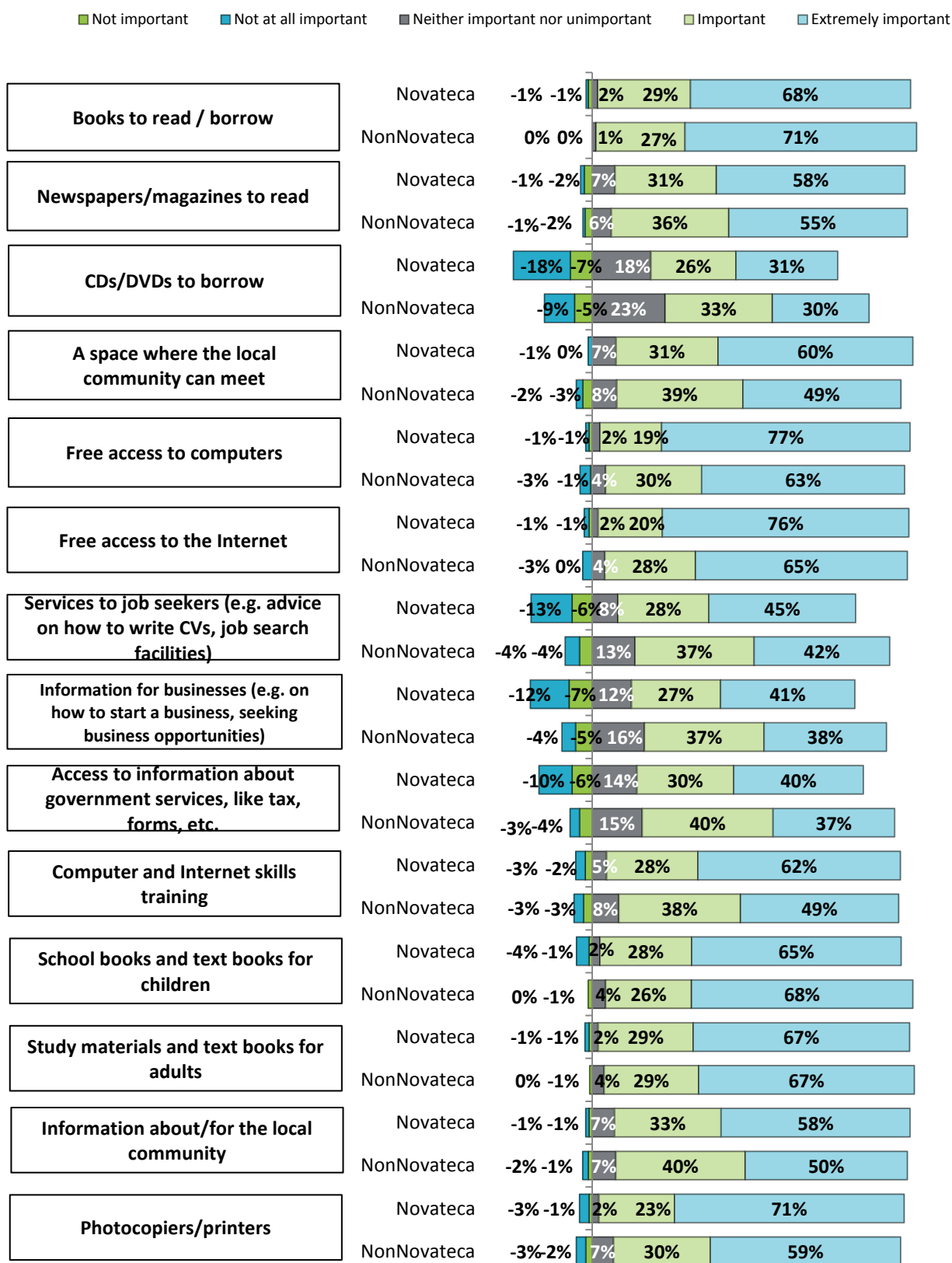
PREPARED FOR:
IREX MOLDOVA, NOTAVECA PROGRAM

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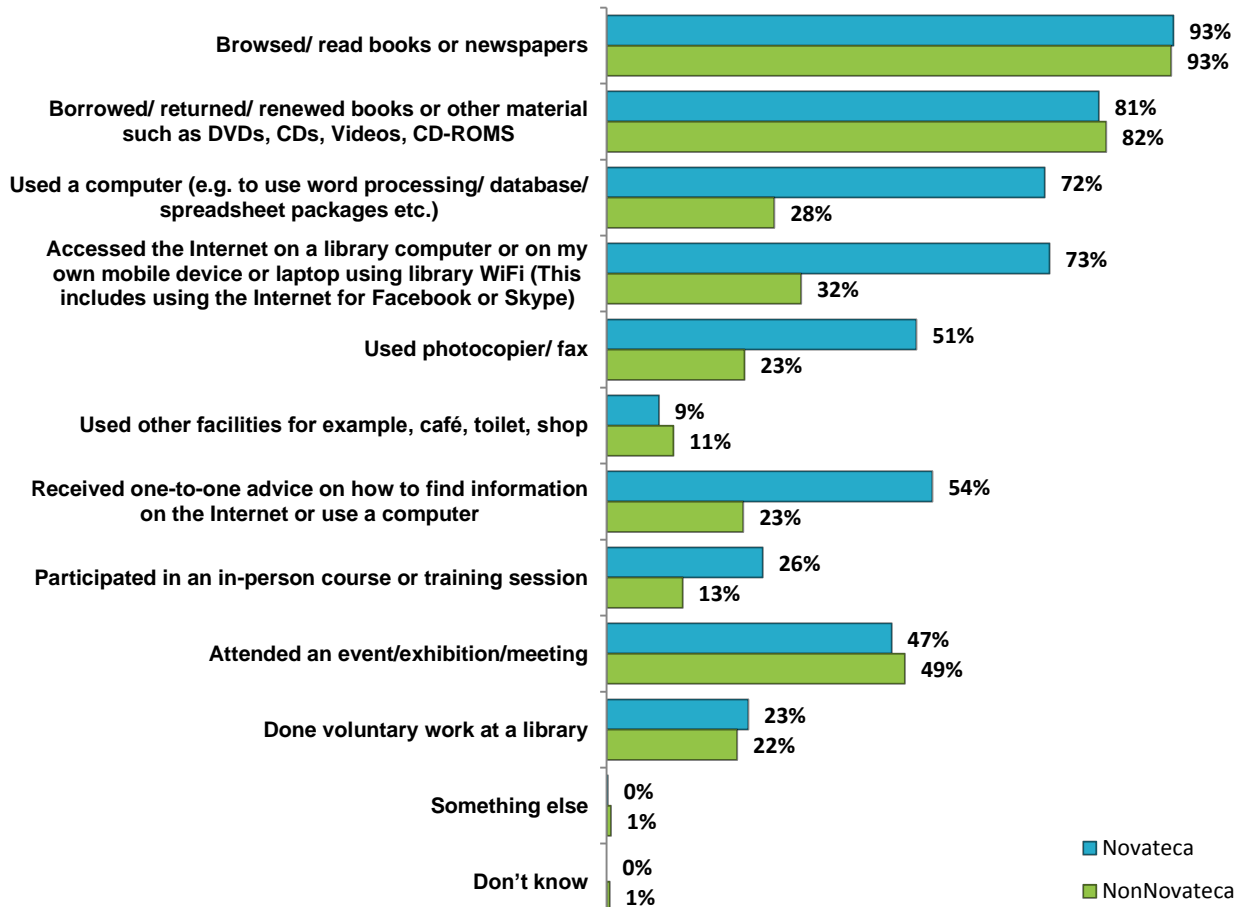
Q1. I visit the public library:



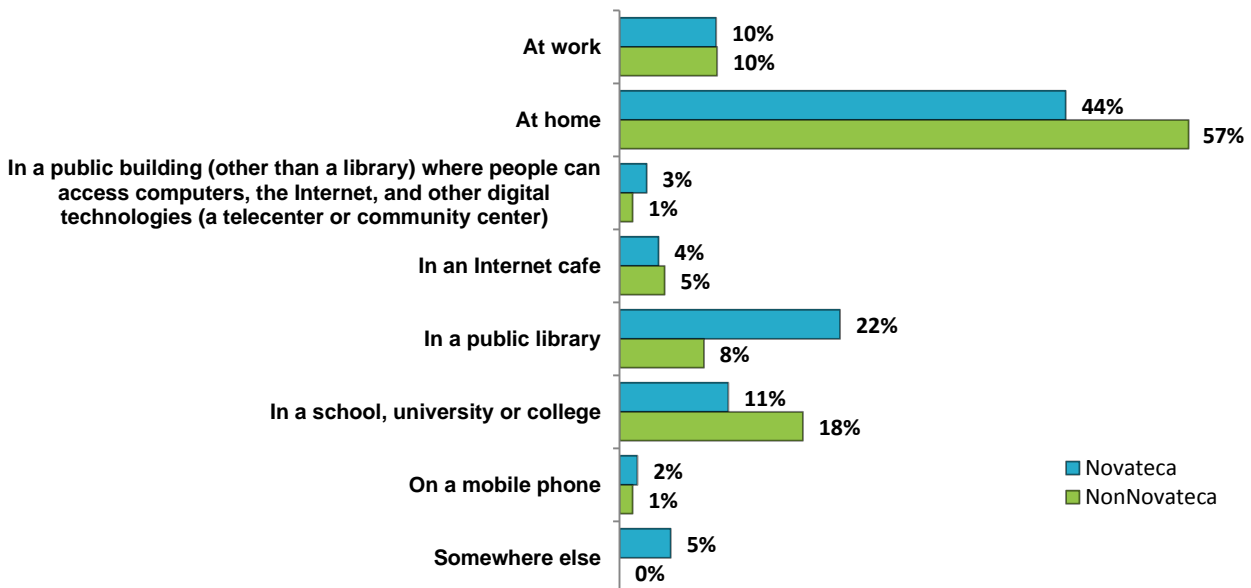
Q2. Please indicate how important you think each of the following library services is...



Q3. I have engaged in the following activities at a public library in the last 12 months:

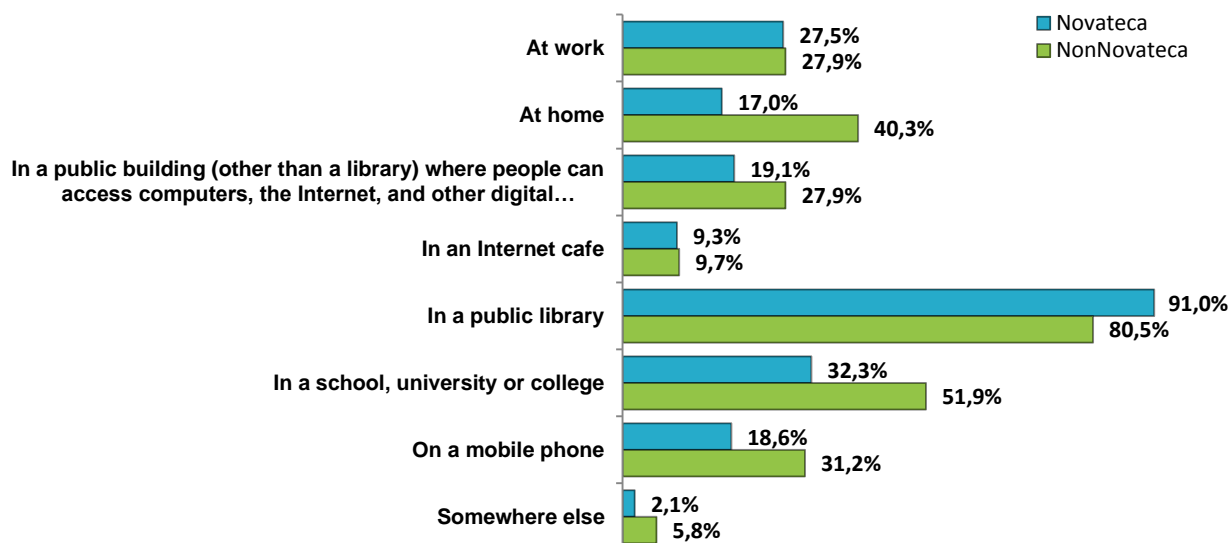


Q4. The first time that I ever used the Internet, I was:



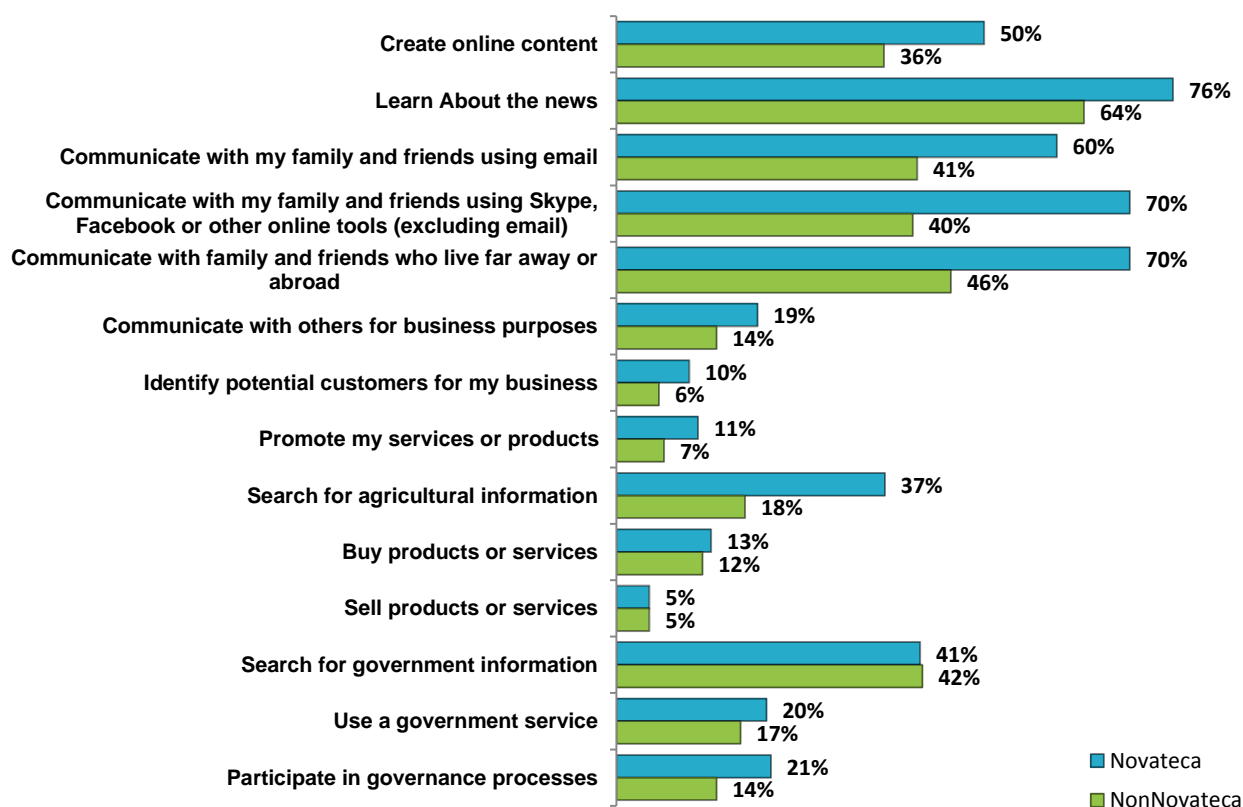
Sample: Novateca - 334 respondents / NonNovateca - 154 respondents which use computer at library

Q5. I can access the Internet at no charge in the following locations:



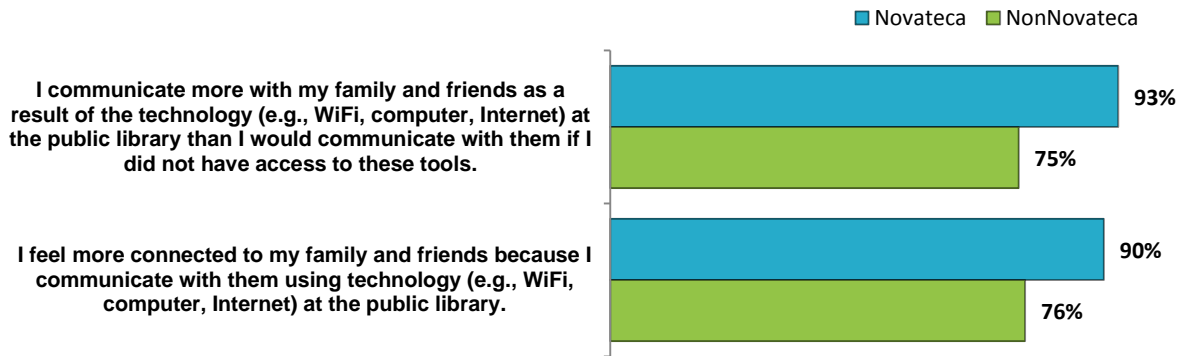
Sample: Novateca - 334 respondents / NonNovateca - 154 respondents which use computer at library

Q6. I have used technology (e.g., WiFi, Internet, computers, Facebook, Skype) at the public library in the last 12 months to:



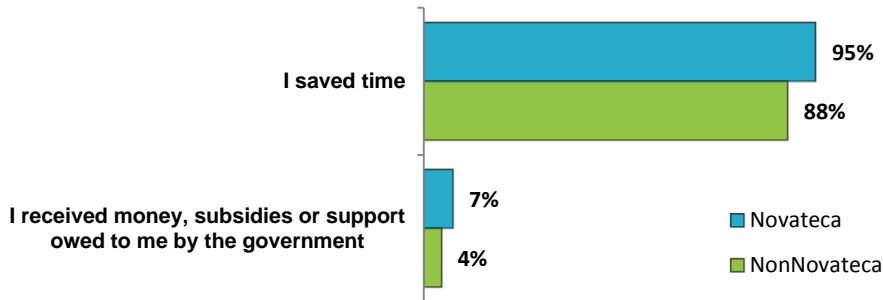
Sample: Novateca - 334 respondents / NonNovateca - 154 respondents which use computer at library

Q6b. Do you agree with the following statements?



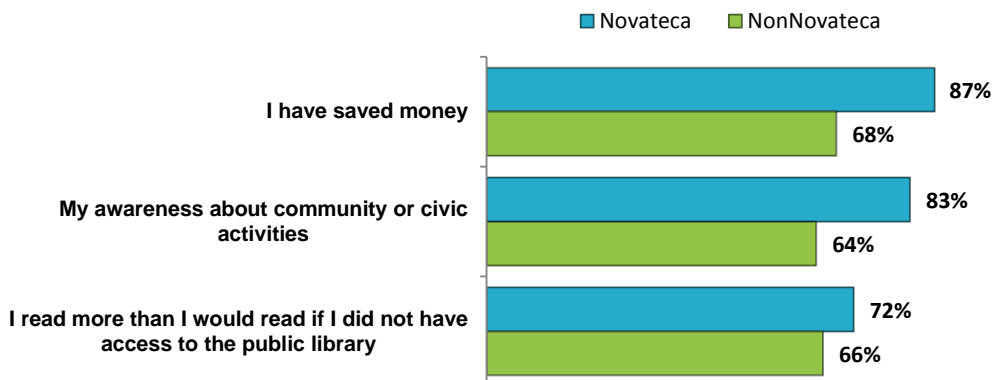
Sample: Novateca - 268 respondents / NonNovateca – 83 respondents which use computer at library and communicate with family through Internet

Q6c. Do you agree with the following statement – By accessing a government service using technology at the public library (e.g., WiFi, computer, internet)?



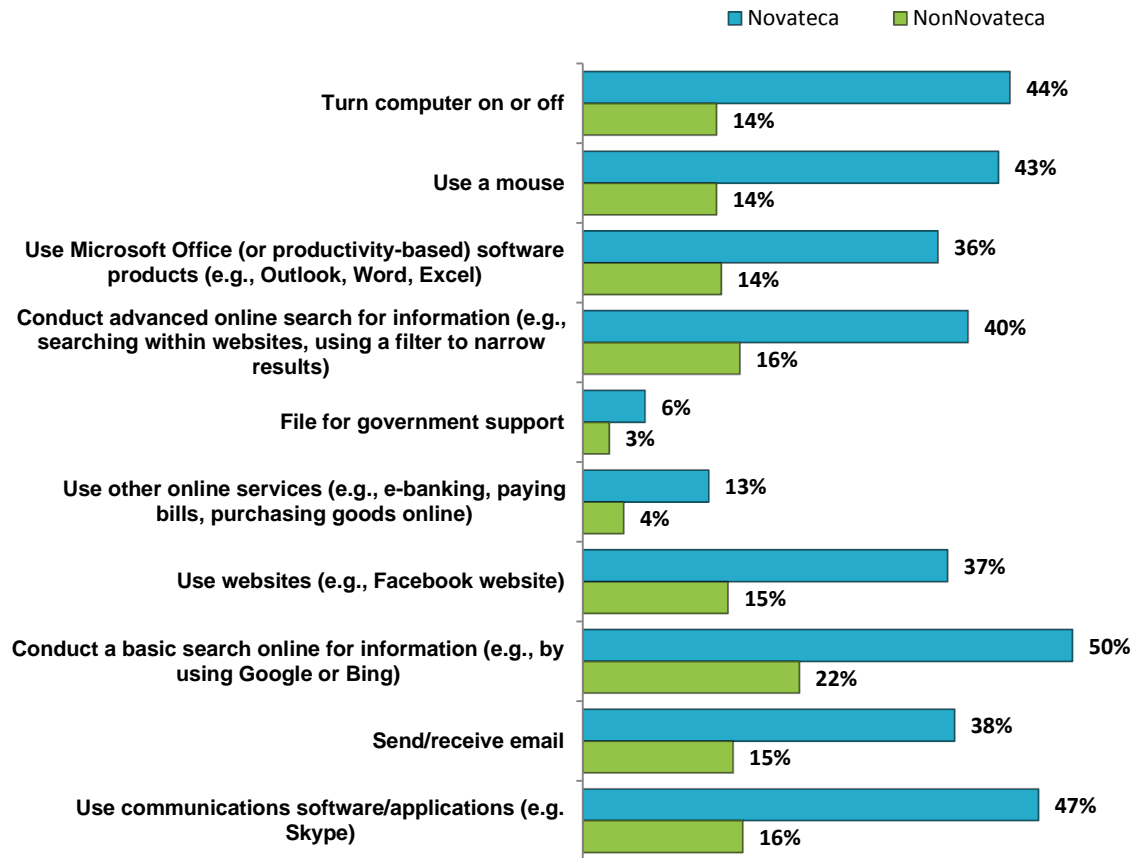
Sample: Novateca - 168 respondents / NonNovateca - 69 respondents which use computer at library search for government information or use a government service or participate in governance processes

Q7. Do you agree with the following statements - Because of technology (e.g., WiFi, Internet, computers, Facebook, e-books) at the public library?

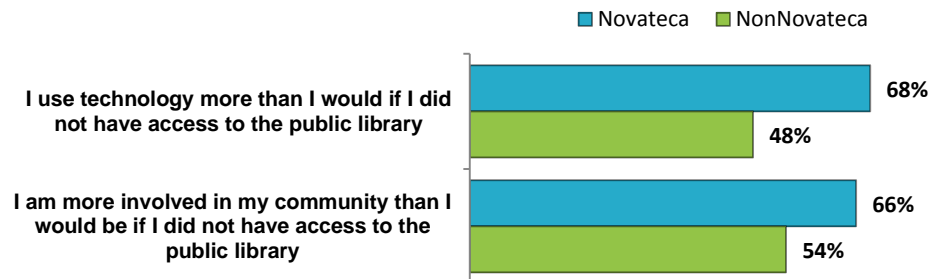


Sample: Novateca - 334 respondents / NonNovateca - 154 respondents which use computer at library

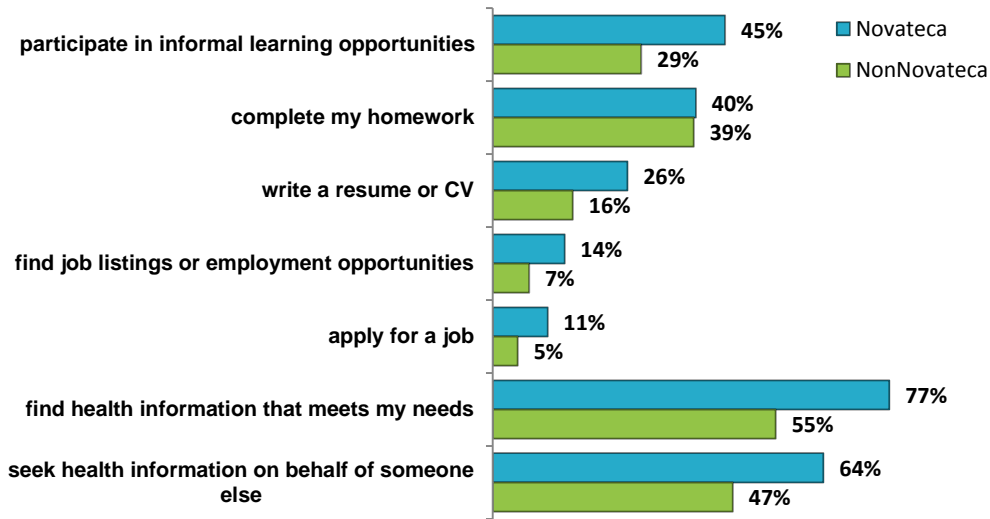
Q8. As a result of public library services (e.g., internet, computers, training or assistance from library staff or outside experts), I learned to?



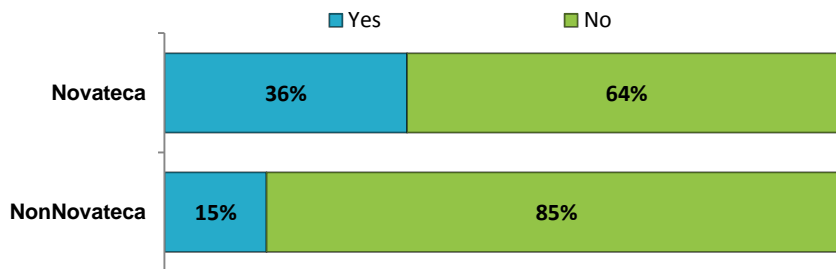
Q9. Do you agree with the following statement – Because of services provided by the public library (e.g., access to computers, Internet, WiFi, or other technology; assistance or training from library staff)?



Q10. I have used public library services (e.g., technology, physical space for meetings or study sessions, informal training or assistance by library staff or external experts) in the last 12 months to?

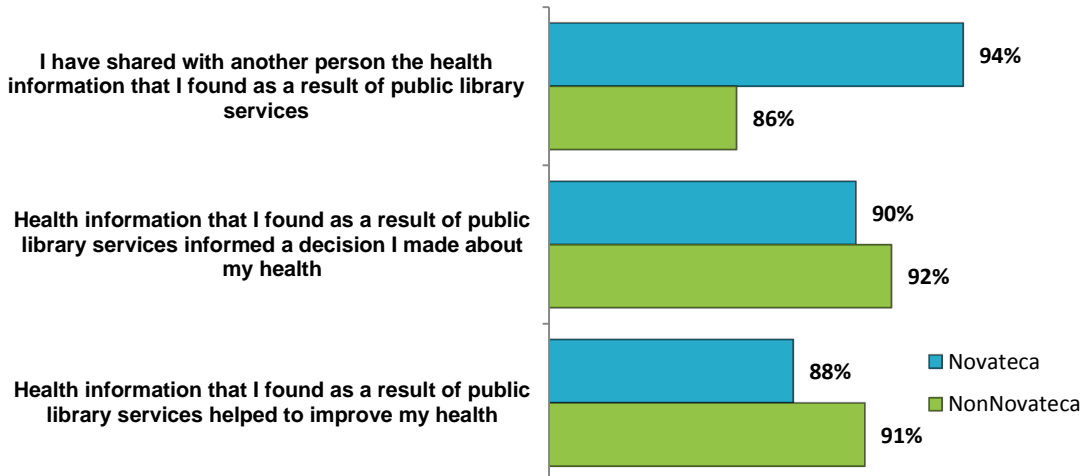


Q10b. I received a job offer after using public library services (e.g., WiFi, computer, Internet, training or assistance from library staff or outside experts) to apply for the job



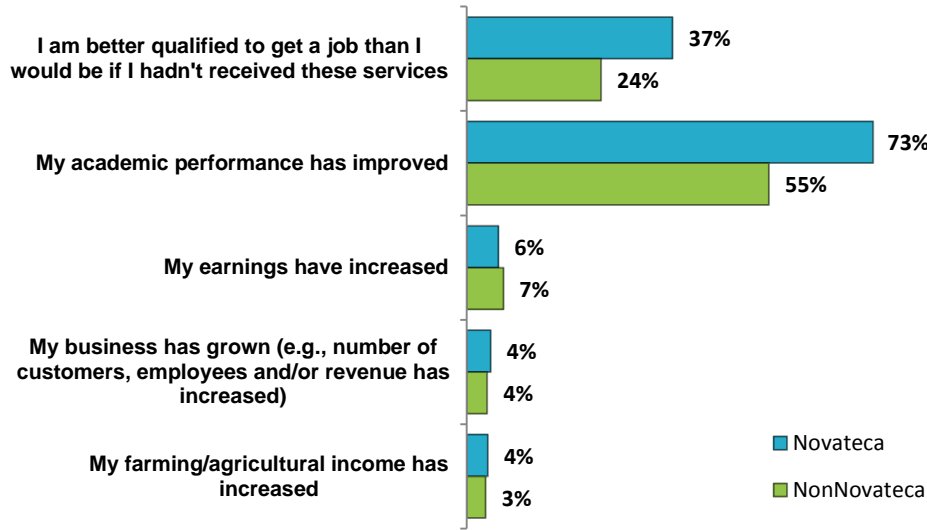
Sample: Novateca – 45 respondents / NonNovateca - 20 respondents which used public library services to apply for a job

Q10c. The following statements fit your experience?

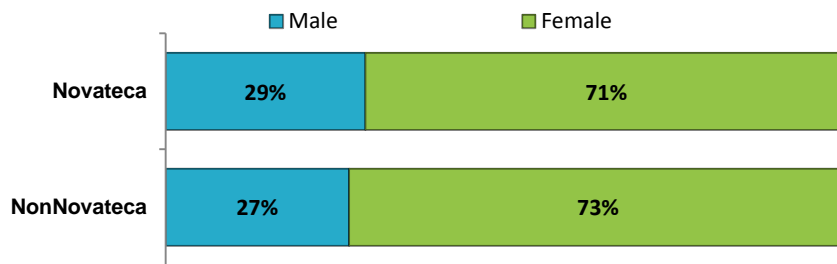


Sample: Novateca – 330 respondents / NonNovateca – 234 respondents which used public library services to health related information

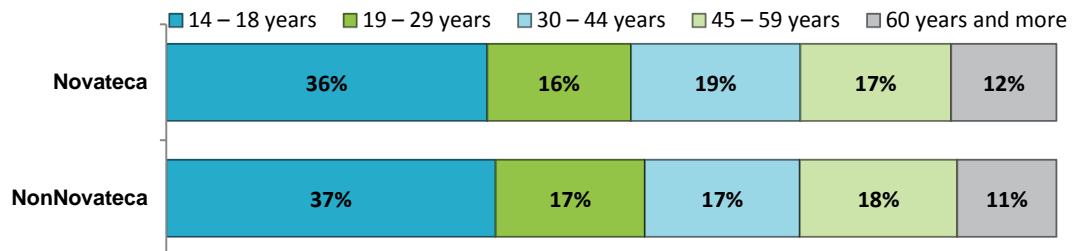
Q11. Do you agree with the following statement – As a result of resources, information, and opportunities I accessed using public library services (e.g., computers, Internet, WiFi, or other technology; assistance or training from library staff or outside experts)?



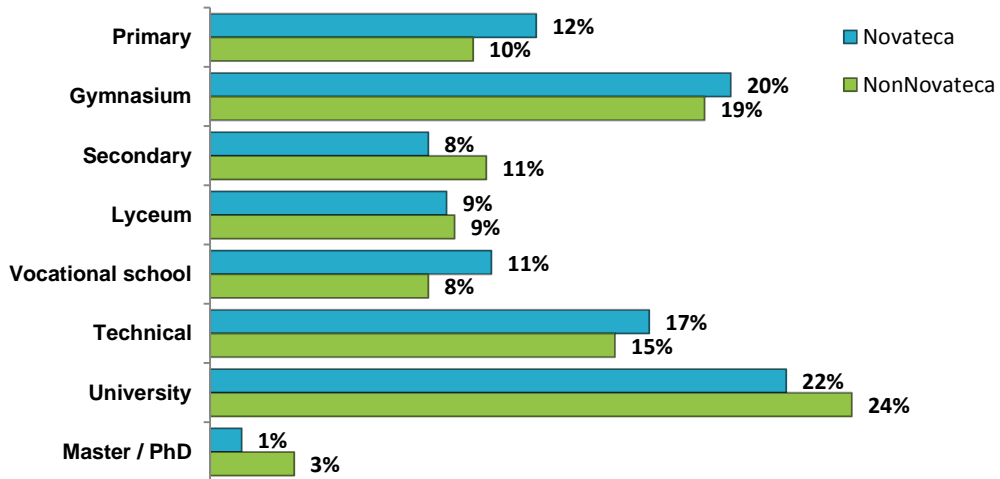
Q12. Gender



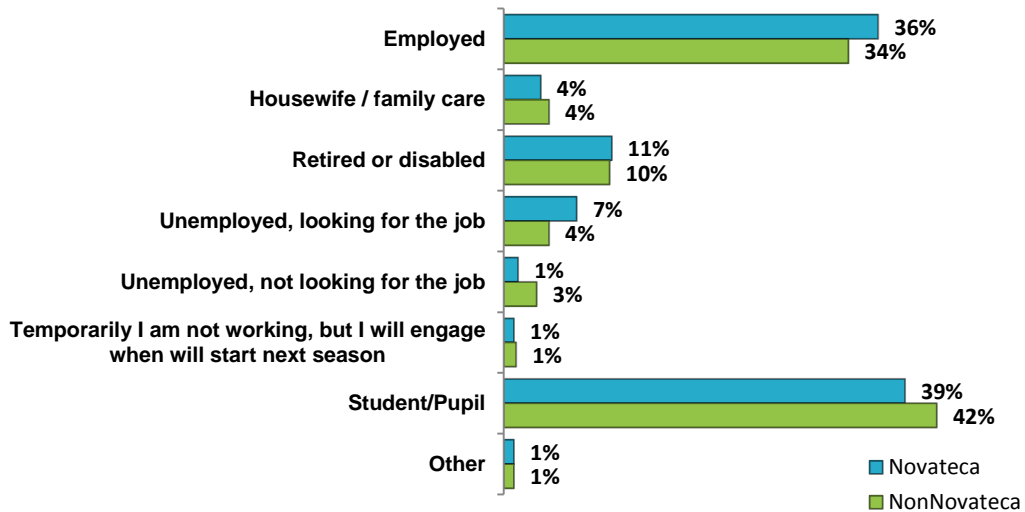
Q13. Age



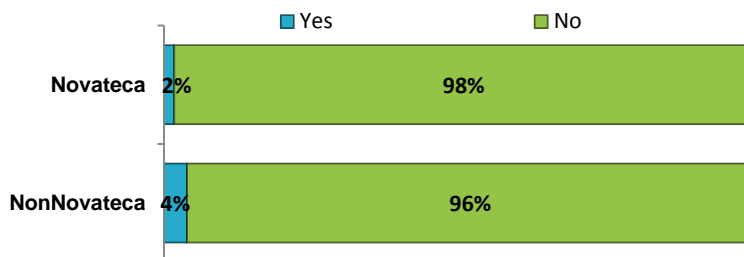
Q15. Study



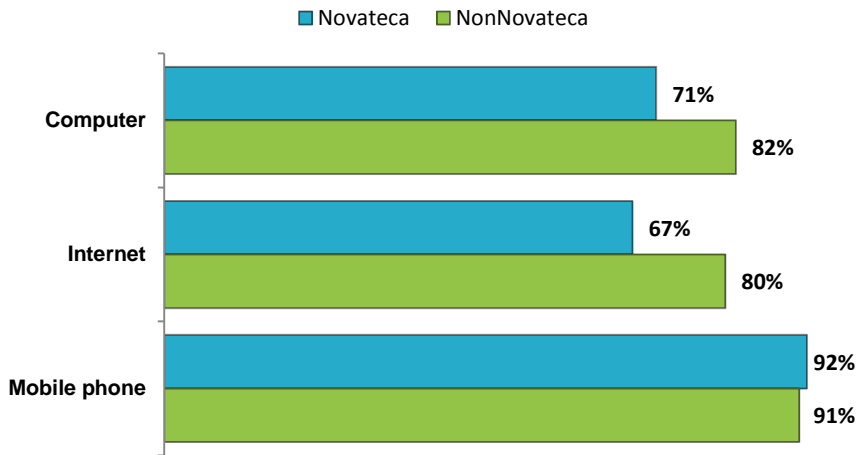
Q16. Employment status



Q17. Do you have a disability?



Q19. In your home, do you have the following technology?



Q20. What is your ethnicity?

